

1-844-29CROSS

(1-844-292-7677)

New toll-free, 24 hour dispatch number active as of December 1, 2014

When to Call:

We respond to any disaster including:

- Residential fires
- Natural disasters such as tornadoes, winter storms, wildfires, and floods
- Manmade disasters accidental or intentional such as hazardous materials releases, transportation incidents, and acts of terrorism
- We support search and rescue or recovery operations

Our Services:

- Immediate emergency assistance to disaster victims in the form of:
 - Shelter
 - Food
 - Clothing
 - Emergency medical prescriptions or equipment
 - o Immediate needs such as personal care items and clean-up kits
- Mass Care:
 - Shelter operations
 - Fixed or mobile feeding operations
 - Distribution of relief supplies
- Assistance to Emergency Responders:
 - Feeding and temporary shelter
- Assistance in reuniting family members separated by the disaster

Ray Sorensen, Disaster Program Manager Eastern South Dakota

Cell: 605-310-0220 Office: 605-336-2448 Ray.sorensen@redcross.org

Summer Geraets, Disaster Services Specialist

Cell: 605-630-4594 Office: 605-996-3087 Summer.geraets@redcross.org **How to contact us:** You may contact your local Red Cross volunteers or staff directly or you can initiate a response at any time by dialing toll free:

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The dispatcher will take your information and immediately deploy volunteers or staff. A local Red Cross representative will contact you to confirm a response is underway.